

Frequently Asked Questions

Questions

Answers

Can I walk on the cover?

Yes, but we recommend only in an emergency.

Is the cover too big?

The fabric is manufactured to include extra material for winterization. Initially, the fabric could appear wrinkled or oversized, but these wrinkles are normal.

Can the cover be opened/closed manually?

Yes, it can. It will take two (2) people. The cover will need to be pulled off by hand or pulled on by pulling the two ropes. Please contact your service representative for instructions.

Can I run the cover without water in the pool?

NO! The cover can run only with the water level at least at the bottom of the skimmer. The fabric must be supported by the water in the pool.

Should I leave the cover pump on the cover at all times?

The cover pump should be left on when the cover is closed. The only exception is during severe winter conditions. If it is too cold to melt the ice and snow on the cover, pull the pump off and place it in a warm area. Then place the pump back on when the ice begins melting.

What is the “popping” noise when I open and close the cover?

Sometimes the ropes will make this "popping" noise when they pass through the different pulleys and onto the rope reel. This is normal and nothing to worry about.