

## Common Concerns

**The cover does not open when I turn the key.**

- Is the green keyswitch indicator light on? If not, you do not have power to the system. Check your electrical system.
- If the motor is turning and nothing is happening, you might need mechanical service. Please contact your service company for possible repairs.
- If the motor just hums and does not turn, call for service.

**Water appears on my cover when it has not rained in days.**

- Your cover probably has a hole somewhere and needs to be patched. Contact your installation company. They can send you a patch kit to easily fix the problem.

**The cover stops half way closed/opened.**

- The tracks might have dirt or debris inside of them. Clean the tracks out with a hose and water.
- The ropes could be tangled around the rope reel. Lift the lid and check the reels. If the rope appears tangled, you can try to untangle it yourself (be careful!) or call for service.
- You may be pulling back too much water on the cover. Make sure you have pumped off as much water as you can with the cover pump.

**The keyswitch indicator light is blinking red.**

- This means the cover has stopped under stress. There might be too much water on the cover. The cover could be running crooked or there could be an object blocking the course of the cover. Remove the water or obtrusive object. If the red light continues to blink, call for service.

**The cover is completely open and will not close.**

- The might have opened too far and come out of the track. Call for service.
- Is the green keyswitch indicator light on? If not, you do not have power to the system. Check your electrical system.

**The submersible cover pump is not pumping the water off the cover.**

- The automatic shut-off might be malfunctioning. Check the pump-owner's manual for troubleshooting tips. If the problem is still not corrected, contact Rule.